

**Brian Lee**

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**From:** Toni Melton [TMelton@cappsinsurance.com]  
**Sent:** Tuesday, June 18, 2013 4:01 PM  
**To:** 'Christie robertson'; Brian Lee  
**Cc:** Steve Capps  
**Subject:** Fwd: Titus County - Benefit Change

Please review attached email and confirm these pending changes!

Sent from my iPhone

Begin forwarded message:

**From:** "Caplinger, Christine" <chris.caplinger@umr.com>  
**Date:** June 18, 2013, 3:40:43 PM CDT  
**To:** Toni Melton <TMelton@cappsinsurance.com>  
**Cc:** "Regalado, Stacie M" <Stacie.Regalado@umr.com>  
**Subject:** Titus County - Benefit Change

Toni,

I wanted to confirm that this is the changes that Titus County would like UMR to make to their benefits as it relates to lab charges:

**Outpatient hospital (to include independent lab) lab and xray charges except for MRIs, CT/CATs, PETs, MRAs and Nuclear Medicine**

Pay In-Network at 100%/ ded waived and Out of network at 60% after ded.

**Outpatient hospital lab and xray charges for MRIs, CT/CATs, PETs, MRAs and Nuclear Medicine:**

Pay In-Network at 90% after ded and Out of network at 60% after ded.

If so we will make this change back to 1/1/2013 and reconsider all claims related to their services.

I also wanted to let you know that Vickie spoke with Dr. Quiring office. They were ~~unaware~~ <sup>unaware</sup> that they could use the Independent lab – CPL (which is in the UHC network). Going forward for all UMR and UHC members they will send their lab to CPL. However with Dr. Williams and Meriwether – since they only use Quest (which is out of network) they will use the outpatient hospital lab.

Please let me know if this is how UMR should proceed and we will get these changes updated.

Thank you,

Chris L. Caplinger  
Strategic Account Executive  
UMR  
A. UnitedHealthcare Company

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